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Tip:







Get Help

ABOUT US

Statement on Racism, Inclusion, and Equity

The Resident Counselling and Peer Support (RCAPS) Office is committed to providing support to all residents at UBC. Echoing the sentiments of PGME, the RCAPS Office stands in solidarity with residents who are unrepresented, underprivileged, oppressed, and unheard. The RCAPS Office is committed to supporting PGME to address, tackle, and prevent systemic racism. Please visit our Inclusion & Equity Resource Page and our Anti-Racism Resource Page for further information and resources.

Overview

Over the course of your time as a resident you will face numerous pressures – both professional and personal.

The Resident Counselling & Peer Support (RCAPS) Office is committed to creating a culture of wellness in the Faculty of Medicine's residency programs. the RCAPS Office offers free, confidential, counseling and support services for Residents, Clinical and AFC Fellows, and Visa Trainees.

Here at the Resident Counselling and Peer Support (RCAPS) Office, we're here to listen and support residents in a variety of ways throughout the residency process.

Some Reasons to Contact the RCAPS Office:

- ◆ Seeking support around stress and time management
- ◆ Feelings of burnout
- Improving communication at work and with loved ones
- ◆ Learning ways to manage moods (depression, anxiety etc.)
- ◆ Support in dealing with a loss or life transition
- ◆ Support with a challenge related to residency
- ◆ Seeking peer support or culturally appropriate supports
- Interest in counselling support through diverse cultural perspectives



ABOUT US

Services Offered

Our team of Registered Clinical Counsellors are able to assist you with a range of personal and professional concerns. the program has been created to promote and support health and wellness amongst medical residents.

A counsellor can help you work through and cope efficiently with concerns such as stress and time management, anxiety, depression, career concerns, and life transitions. Speaking with a counsellor can help to bring clarity to situations and shed light on new ways of dealing with them.

The RCAPS Office provides the following services to current residents and their partners:

- ◆ In-person, telephone, and Zoom counselling
- Group Support, Peer Support and Indigenous Elder Support
- Referrals to community resources and other helping professionals
- ◆ Ice Cream Rounds to discuss health and wellness topics
- Up-to-date online resources
- Community events

Locations

The RCAPS Office has virtual and in-person locations. Each counsellor has their own virtual Zoom "office"; you will be provided with this regular link when you book a counselling session so residents in any location can access services at any time via Zoom or telephone. We also provide in-person support at the following sites:

- ◆ Diamond Health Care Centre, Vancouver (Monday-Friday)
- ◆ Surrey Memorial Hospital (Thursdays, bi-weekly)
- ◆ Royal Columbian Hospital (Wednesdays bi-weekly)
- ◆ Kelowna, Victoria, Strathcona, Prince George, Nanaimo, Chilliwack, Abbotsford,
- ◆ Kamloops, Penticton (site visits scheduled once per year)



MEET THE TEAM

Book an appointment online <u>here!</u>

Email: pgme.rcaps@ubc.ca

General Hours: Mon- Fri 7:00am-7:00pm

* Morning and evening sessions are only available on select days. For urgent needs outside of these hours, please contact alternative services listed <u>here</u>.



dianna.louie@ubc.ca

Dr. Dianna Louie (she/her), MD, FRCPC, Faculty Lead (Director)

Dr. Dianna Louie is a Pediatrician at BC Children's Hospital and has a Pediatric practice in Richmond, BC. Dianna has been the Faculty Lead for Wellness at the University of British Columbia and the Director of the RCAPS Office since 2016. She completed her Medical School training and Pediatric Residency at the University of British Columbia. Dianna has been passionate about resident wellness and mindfulness since her own residency and feels it is so important to empower residents to find joy in their work and be kind to themselves. She is excited to connect with Residents about how best to optimize their wellness during their experience with RCAPS.



rebecca.turnbull@ubc.ca

Rebecca Turnbull (she/her), M.Ed., RCC, Resident Counsellor

Rebecca Turnbull is a Registered Clinical Counsellor with the BC Association of Clinical Counsellors and holds a Master of Education in Counselling Psychology from Simon Fraser University and Bachelor of Arts in Psychology from the University of Victoria. She specializes in Emotion Focused Therapy for couples and individuals, with training in Cognitive Behavioral Therapy, Mindful Self Compassion, and Somatic Therapies. Rebecca is a trauma-informed therapist, collaborating with clients to leverage their strengths, improve their success and interpersonal relationships while fostering a safe and compassionate therapeutic relationship. Since 2013, Rebecca has been a dedicated member of PGME, helping to launch the original Resident Counselling & Peer Support Office which she is thrilled to see grow, while shrinking the stigma and accessing support. Having been with the office over a decade, she can help normalize that yes, residency is hard, and no, you are not alone!

LOCATION: @ DHCC on Tuesdays & Thursdays @ SMH on 2nd & 4th Thursday



elizabeth.sabine@ubc.ca

Elizabeth Sabine (she/her), M.Ed., RCC, Resident Counsellor

Elizabeth Sabine grew up in a small town in Northern BC, and is a Registered Clinical Counsellor with the BC Association of Clinical Counsellors. She holds a Master of Education in Counselling Psychology from Simon Fraser University and a Bachelor of Arts degree Major in Psychology and Minor in Counselling & Human Development from Simon Fraser University. Elizabeth supports couples and individuals predominantly using Emotion Focused Therapy, however, will include aspects of Dialectical Behavioral Therapy, Cognitive Behavioral Therapy, and Acceptance and Commitment Therapy to support clients as needed. She has been with PGME since 2017 and prior to working with Residents, Elizabeth was the Director of Community Health at the YMCA and co-founded the YMCA YMind Mental Health Program.

LOCATION: @ DHCC on Wednesdays & Fridays @ RCH on 1st & 3rd Wednesday



nish.laszczuk@ubc.ca

Nish Laszczuk (she/her), MSW, RSW, Resident Counsellor

Nish Laszczuk is a Registered Social Worker licensed with the BC and Ontario Colleges of Social Workers, holding a Master's Degree in Social Work from the University of Toronto and a Bachelor of Arts in Psychology from the University of Waterloo. Specializing in Cognitive Behavioral Therapy, Mindfulness, and Dialectical Behavioral Therapy, she also integrates Emotion-Focused Therapy and Somatic Attachment Therapy into her practice, ensuring a comprehensive approach that is trauma-informed. Nish collaborates closely with clients, drawing from diverse therapeutic techniques to tailor therapy to their unique needs by fostering a safe environment rooted in anti-oppressive and feminist principles. Joining PGME in 2022, she works with Residents to address daily coping strategies and deeper psychological exploration by challenging negative beliefs and promoting resilience to support well-being.

LOCATION: @ DHCC on Mondays, Wednesdays, Thursdays



ayumi.samarakoon@ubc.ca

Ayumi Samarakoon (she/her), RCC, Clinical Fellows Counsellor

Ayumi Samarakoon (she/her) is a Registered Clinical Counsellor with a Master's in Education in Clinical Counselling and a Bachelor of Arts in Psychology from the University of British Columbia. Ayumi has been in the mental health field for five years, guiding individuals through their most challenging moments with compassion, precision, and purpose. Grounded in evidence-based modalities—primarily Cognitive Behavioral Therapy (CBT) and Dialectical Behavioral Therapy (DBT)—she weaves in mindfulness practices to support lasting transformation. Her work is deeply rooted in trauma-informed and culturally responsive care, ensuring that each client feels seen, heard, and empowered. With an unwavering commitment to creating safe, client-centered spaces, Ayumi helps individuals break through patterns, confront pain with courage, and reconnect with their inner strength.

LOCATION: @ DHCC on **Tuesdays**, **Wednesdays**, **Thursdays**, **Fridays**Available via Zoom on **Mondays**



erin.carter@ubc.ca

Erin Carter (she/her), BA, Program Coordinator

Erin Carter holds a Bachelor of Arts from the University of British Columbia, Canada. With a background in community work and wellness, Erin is deeply passionate about using community building as a pathway to growth and well-being. Since 2025, Erin has been the Program Coordinator for the RCAPS Office, where she is available to answer general questions about events, coordinate group supports for programs, schedule counselling appointments and receive feedback on RCAPS services.

Indigenous Elder



pgme.rcaps@ubc.ca

Elder Jean Wasegijig (she/her), Indigenous Elder Support Counsellor

Elder Jean Wasegijig is Odawa First Nation from the Wikwemikoong Reserve in Northern Ontario. Elder Jean is of the Bear Clan and her traditional name is "Good Medicine Woman" - a name that was given to her at a Sundance Ceremony in Montana. She is a mother and grandmother and often participates in ceremonies and cultural traditions. As a mature student, Elder Jean graduated with an Associate of Applied Arts degree at Douglas College and majored in Psychology at Simon Fraser University, before pursuing Substance Abuse Counselling training at the University of the Fraser Valley. Elder Jean has worked in the counselling field in corrections, treatment center and in the community, and has been providing counselling and Elder's teachings to Residents at UBC since 2022.

LOCATION: @ DHCC or Via Zoom by request



FAQs

Who can use the RCAPS Office Counselling services?

The RCAPS Office offers counselling services to UBC medical residents, subspecialty residents, Area of Focused Competency Fellows, and Clinical Fellows.

Where is the RCAPS Office?

The RCAPS Office has virtual and in person locations. Each counsellor has their own virtual Zoom "office"; you will be provided with this regular link when you book a counselling session.

Vancouver Offices are located on the 10th floor of the Diamond Health Care Centre in 10203 and 10228.

The Surrey Office is located on the 3rd floor of the Critical Care Tower, room 3-622, in Surrey Memorial Hospital.

The Royal Columbian Hospital Office is at UBC Medical Education, Room 009.

When are the counsellors available?

RCAPS Counsellors are available Monday—Friday. Hours of operation may vary depending on resident needs, and early morning appointments are available starting at 7am. Evening sessions are available on Wednesdays. Appointments are available in person, via Zoom, or over the telephone.

Please complete our Appointment Request Form to seek a counselling appointment that would be appropriate with your schedule.

Request Counselling Appointment Here!

What about confidentiality?

Counselling services are confidential. Information about you, the type of counselling services you access, and the context of your counselling sessions cannot be released without your written permission, with the following exceptions:

- information indicating that you may constitute a risk to yourself or to others
- information indicating that a child is in need of protection
- information that leads to concerns about public safety
- other statutory or common-law provision that requires or authorizes the release of confidential information

Do I need to pay? Are there any limitations?

Individual counselling, workshops, and groups are available to you free of charge. Residents are able to access 10 counselling sessions per academic year. If you require additional support, we are happy to direct you to other resources.

What services does the RCAPS Office Offer?

An RCAPS counsellor is able to assist you with a range of personal and professional concerns. The program has been created to promote and support health and wellness among medical residents.

The counsellor can help you work through and effectively cope with concerns such as stress and time management, anxiety, depression, career concerns, life transitions, and relationships. Speaking with a counsellor can help to bring clarity to situations and shed light on new ways of dealing with them.



RCAPS Supports

The RCAPS Office offers many group supports to residents, often booked during an academic half-day to encourage residents to attend. If you are interested in any of these supports for your program, please ask your Program Director or lead Resident to contact the RCAPS Office. Further information on these supports can be found on our website.

Group Supports

A variety of group supports are available to residents and fellows in all stages of their residency journey including:

Ice Cream Rounds

Ice Cream Rounds is an in-person, confidential, resident-only mental health discussion that allows medical learners to connect, offer one another support and share in the highs and lows of residency.

Peer-Led Ice Cream Rounds

Residents may want the opportunity to debrief with their peers in a confidential environment in the spirit of Ice Cream Rounds when a counsellor may not be available. The sessions are generally facilitated by Lead Residents or a Wellness Rep. Download the <u>Peer-Led</u> Ice Cream Rounds Toolkit.

Support Group for Residents and Fellows on Leave and with Accommodations

Residents who are on or returning from a medical, parental, stress leave, or are on any kind of accommodation can attend this virtual 4-week support group facilitated by a Counsellor using the evidence-based approach of Mindful Self-Compassion to develop healthy coping skills.

Attention MD: Executive Functioning Skills for Success Group

This is a 7-week virtual skills-based group support exploring topics of time management, productivity, attention, memory and self-regulation, learning, and other executive functioning skills to support residents experiencing symptoms of ADHD> A diagnosis of ADHD is *not required* for participation.





Elder Counselling Support

Counselling Services Provided by an Indigenous Elder

The RCAPS Office launched the Indigenous Counselling and Elder Support program in 2022. Indigenous Counselling and Teachings are provided by an **Indigenous Elder**, Jean Wasegijig, using Indigenous tools and perspectives to approach wellness and culture in the context of medicine.

Sessions focus on counselling support, and Elder teachings, often incorporating the **medicine wheel** as a teaching tool with both Indigenous and Non-Indigenous residents. The medicine wheel has been used by generations of various indigenous groups around the country for health and healing. Elder Jean is also available to lead group sessions called *Elder Circles*, allowing groups of residents the opportunity for a space to share and connect with others on group concerns or wellness topics.

All Residents are eligible to access supports with Elder Jean, through <u>Indigenous residents will be prioritized</u>. Elder Jean is available Mondays & Fridays from 9am-3pm at Diamond health Care Centre or on Zoom.

"I just wanted to pass on how happy I am that we are able to meet with [an] Elder through the Resident Wellness Office. I met with her this morning and found it very beneficial. It was amazing to have a culturally appropriate counselling session and I hope this project continues as I can see how other residents would benefit."

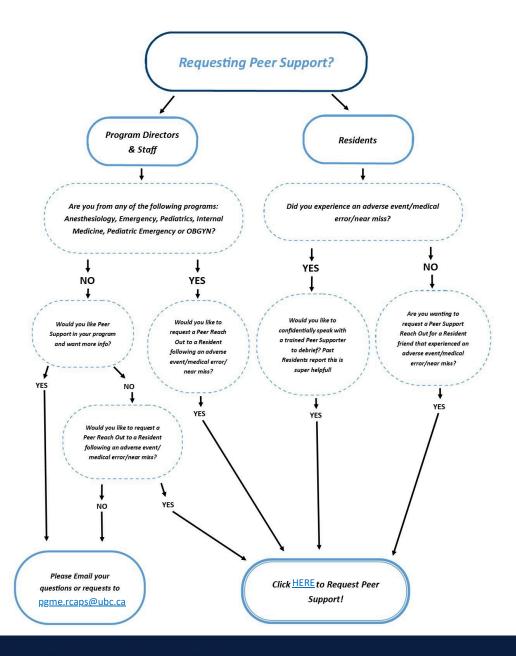
-IFMP Resident





Peer Support

The Peer Support program offers residents who experience an emotionally distressing event in the work environment an opportunity to talk to another Physician (Faculty or Senior Residents) for support in a confidential, non-judgmental environment. The RCAPS Office has partnered with <u>Dr. Jo Shapiro</u> to implement her <u>evidence-based Physician Peer Support Program</u>. If you're unsure about how to seek Peer Support, follow our helpful guide below:





The Resident Counselling and Peer Support Office Peer to Peer Program

Resident on Leave Group



What is the Support Group?

There can be many reasons to take a leave during residency whether it be medical, personal, parental or compassionate. Many medical learners that have gone on a leave have described it as being a very stressful and isolating experience and have wanted a way to connect with others going through the same thing.

The RCAPS Office has created a 4-week support group for residents and fellows on leave or with accommodations that meets once a week in a safe and confidential environment virtually. Learn healthy coping skills with a Registered Clinical Counsellor using the evidence-based approach of Mindful Self-Compassion with other colleagues on leave. This group runs several times per year, starting this October 2025.

How can I join?

Please contact the RCAPS Office by email to register for the program: pgme.rcaps@ubc.ca
Further information can be found at our program information page here!



AttentionMD: Executive Functioning & Skills for Success

Seven Week ADHD Support Group

ADHD and Executive Functioning impairments often go unnoticed in high-performing individuals pursuing medicine. It has been noted that upon entering residency, many residents with suspected ADHD-like symptoms become more impacted by administrative and life demands during medical training. Overwhelmingly, in Fall 2023, the demand for executive functioning supports amongst the UBC Resident population became high during the pilot of the "Focus & Flow Group for ADHD & Executive Functioning Support".

Considering the needs of neuro-diverse residents, the RCAPS Office is offering its third iteration of this virtual group to provide support through a neuroscience based executive functioning skills group for residents experiencing symptoms of ADHD. This seven-week group will be hosted by Andrea Falco and a Resident Counsellor over Zoom.

The group will run for 7-weeks on Wednesdays, 5:30 - 7 PM via Zoom starting on August 27th:

August 27th, 2025 at 5:30pm - 7:00 pm September 3rd, 2025 at 5:30pm - 7:00 pm September 10th, 2025 at 5:30pm - 7:00 pm September 17th, 2025 at 5:30pm - 7:00 pm September 24th, 2025 at 5:30pm - 7:00 pm October 1st, 2025 at 5:30pm - 7:00 pm October 8th, 2025 at 5:30pm - 7:00 pm

To set up an intake session, please email pgme.rcaps@ubc.ca





Tip:

Hold the CTRL button while clicking on links in this booklet to have the

links open in a new browser window.

The Resident Counselling and Peer Support Office

PHYSICAL

Articles and Resources

Health & Lifestyle Corporate Discounts for UBC Residents

A list of discounted health and fitness facilities and services for UBC residents.

First Nations Health Authority Health Benefits Program

FNHA health benefits cover dental, medical, mental health, vision and pharmacy.

Sleep Resources - MIT Medical

Guided audio and print resources that can help you overcome insomnia, reduce stress, and improve sleep quality.

Do Yoga With Me.com

Hundreds of online yoga, meditation, and tutorial videos for all levels - at no cost.

Epworth Sleepiness Scale

A score of 10 or higher indicates a possible sleep disorder.

<u>Cookspiration</u>

A website and app created by Dieticians of Canada that serves up recipe ideas to suit your mood and schedule.

Audio

Sound Mind Podcast - Canadian Medical Association

A CMA podcast about physician wellness and medical culture, hosted by psychiatrist and wellness expert Dr. Caroline Gerin-Lajoie.

eCurriculum

ephysicianhealth.com

ePhysicianHealth.com is the world's first comprehensive, online physician health and wellness resource designed to help physicians and physicians in-training be resilient in their professional and personal lives. ePhysicianHealth.com was developed by Canada's leading physician health and eLearning experts to provide you with cutting edge, evidence-based information and innovative, user-friendly tools for self-help and collegiate support.



MENTAL/EMOTIONAL

Articles and Resources

Overcoming Compassion Fatigue

American Academy of Family Physicians. Includes tips, warning signs, and a 9-point self-assessment tool.

MoodGYM

An online program that aims to reduce mild to moderate symptoms of depression and anxiety by teaching you the principles of cognitive behaviour therapy. Cost: \$39/year.

Early Warning Signs of Residents in Distress

UBC Family Practice Resident Resiliency Subcommittee.

Worry & Rumination

Centre for Clinical Intervention.

The Bounceback Program

Designed by the Canadian Mental Health Association to provide coping skills and tools to help you manage your mental health.

Self-Assessments

Alcohol and Drug Addiction Screening Quiz

From Johns Hopkins University Hospital.

Mental Health Well-being Screening Quiz

An anonymous 14-question quiz to gauge your overall mental health.

Anxiety Screening Quiz

The first part of screening asks one question about each of five different types of anxiety problems, then goes into more detail depending on your answers.

Depression Screening Quiz

This screening self-test looks for symptoms of depression.

Self-Compassion Scale

Dr. Kristin Neff, www.self-compassion.org



SPIRITUAL

Articles and Resources

<u>The Positive Effects of Nature on your Mental Wellbeing</u> Positive Psychology

Mindfulness-Based Stress Reduction (MBSR) Online Course An 8-week course, free.

The Basics of Spiritual Health
Learn about how spiritual health is defined.

<u>Finding Meaning in Medicine</u> Greater Good Berkeley

Mindfulness Self-Assessment
Greater Good Science Centre at UC Berkeley

Guided Meditation

Calm.com(website and app)

You can either choose the simple guided meditations (which range from 2 to 20 mins) or go solo and use the meditation timer. You also get to select your background noise from a range of natural environments.

Guided Mindfulness and Relaxation Activities - MIT Medical

Free audio files guiding you through body scene, guided visualization for test anxiety or athletic performance, and mindful breathing.

Mindfulness-Based Stress Reduction Meditation

A collection of resources surrounding Mindfulness Based Stress Reduction from the "Mindfulness-Based Stress Reduction Workbook for Anxiety", available for loan from the Resident Wellness Library.



SOCIAL

Articles and Resources

Working Together to Improve the Culture of Medicine

Association of Faculties of Medicine of Canada

Parenting During Residency (PDF)

A resident's guide to parenting, pregnancy, parental leave and beyond. Resident Doctors of BC

<u>Understanding the Medical Marriage</u>

This study explores the challenges and strengths of dual- and single-physician relationships.

Five Ways to Say 'No' Effectively

American Academy of Family Physicians

Raising Children During Medical Residency

MomMD, Connecting Women in Medicine

The Pioneering Efforts of Wise Women in Medicine

Stanford

Self-Assessments

Dimensions of Wellness: Social Wellness

Includes a 10-point self-assessment

<u>Life Balance Assessment Sheet</u>

Stanford WellMD

Empathy Self-Assessment

Greater Good Science Centre at UC Berkeley



OCCUPATIONAL

Articles and Resources

Career Planning Resources

As a resident, there are a number of resources available to help you navigate through your medical career as you transition from residency into practice.

When Physicians Feel Bullied: Effective Coping Strategies

Canadian Medical Protective Association

Coping With an Adverse Event, Complaint, or Litigation

Canadian Medical Protective Association

<u>UBC Faculty of Medicine Equity & Professionalism Office</u>

The Associate Dean, Equity and Professionalism is available to support and advise faculty members, medical students, graduate students, residents and fellows.

<u>UBC Faculty of Medicine Policy Regarding Unprofessional Behaviour</u>

Dean's Office Faculty Affairs

A Practical Approach to Time Management for Physicians

Postgraduate Medical Journal

Behaviours of Highly Professional Resident Physicians

Journal of the American Medical Association

10 Strategies for Staying Human During Residency Training

Dr. Allan Peterkin

Mistreatment Help

UBC Faculty of Medicine

Learn more about what you can do and who to contact if you've experienced learner mistreatment.



EQUITY, INCLUSION & DIVERSITY

The RCAPS Office stands in solidarity with residents who are unrepresented, underprivileged, oppressed, and unheard. We are here to support and advocate for equity among residents.

Resources

The RCAPS Office's Anti-Racism Resource Guide

Anti-Racism Excellence at UBC

20 Steps to an Out and Equal Workplace

Traditional Knowledge Toolkit (PDF)

A toolkit developed by the First Nations Centre for Individuals and communities interested in the protection and promotion of transitional knowledge and healing practices.

Navigating the Residency Match as an LGBT Applicant

Association of American Medical Colleges

Dealing with Racist Patients

New England Journal of Medicine

Exploring Unconscious Bias in Academic Medicine

Association of American Medical Colleges

Immigrant Services Society of BC

Serves the settlement, training and integration needs of newcomers from all over the world.

UBC International Student Guide

Includes resources for living in BC during and after your training.

Associations

Health Professionals Advancing LGBT Equality

Previously known as the Gay and Lesbian Medical Association.

Society of Rural Physicians of Canada

Providing leadership for rural physicians.

Federation of Medical Women of Canada

Committed to the development of women physicians and the well-being of all women.

Canadian Association of Physicians with Disabilities

A forum for discussion of issues of mutual interest and concern to physicians with disabilities.



FINANCIAL

Articles and Resources

How to Get Your Free Credit Report and Check Your Credit Score

Three ways to get your credit report in Canada.

<u>UBC Transition into Practice Program - Financial Management</u>

UBC PGME

How to Find a Job Post-Training

UBC PGME Transition into Practice Program

Finance Articles from Emergency Physicians Monthly

From debt to investment to taxes, a range of financial articles tailored for physicians.

MD Management

Specializes in financial planning services for physicians.

Credit Counselling Society of BC

Canada's leading non-profit debt solution provider with 12 locations in BC.

Financial Literacy Counsel Inc.

The FLCI is contracted to provide financial services and consultation (at no cost to residents) through Resident Doctors of BC. The FLC also hosts an annual tax return clinic where Residents can have their taxes filed by an accountant for free.

Interactive Resources

Debt Payment, Interest, Expense and Savings Calculators

Calculations are performed based on your inputted information. Below the graph is an explanation to help you understand what you're seeing.

Credit Counselling Society.

Free Interactive Budget Calculator Spreadsheet for Canadians

Credit Counselling Society.



GENERAL

Articles and Resources

<u>Time Management: A Review for Physicians</u> by Dr. Brunicardi and Dr. Hobson Journal of the National Medical Association

Understanding Procrastination

California Polytechnic State University

First Nations Health Authority Counselling

Health benefits partners with Indigenous Services Canada to offer a comprehensive mental health plan to First Nations in BC

Teaching Tips for Residents and Fellows

UBC Faculty of Medicine

New in Practice Guide - What Residents Need to Know Before Entering Practice (PDF)

Canadian Medical Association

Resident Health and Well-being - Building Resilience

Canadian Medical Association

Building Resilience for Wellness

National Library of Medicine

Getting Published: Tips for Residents

AMA

<u>Indigenous Resources for Health Care Providers</u>

Resources for Indigenous Residents

Audio & Video

Reduce Test Anxiety: Guided Visualization (5:32)

A free live-streaming audio file from MIT Medical

Dr. Mamta Gautam on Physician Wellness (56:21)

And insightful talk by Dr. Gautam, a psychiatrist specializing in physical wellness.



Additional Resources

GET HELP

All of the services below are confidential. The services will only collect, use, or disclose your information to provide services and support to you, as consented by you, or as required by law. All information you provide, including your personal and health information, and the fact that you have contacted the service, is held in confidence.

Resident Counselling and Peer Support (RCAPS) Office

Email: pgme.rcaps@ubc.ca

Website: www.postgrad.med.ubc.ca/rcaps

Process of Contact:

The RCAPS Office administrative hours are Monday to Friday from 8:00 AM - 4:30 PM. Outside of these hours, you are always welcome to send an email, and you will receive a prompt reply. If you require immediate assistance outside of these hours, please contact the services listed below.

Physician Health Program of BC

24-hr Toll-Free Line: 1800 663 6729 Email: info@physicianhealth.com Website: www.physicianhealth.com

Process of Contact:

PHP offers 24-hour access where you can be connected to an intake counsellor who will quickly determine with you what your needs are and will provide you with access to a variety of services which include a network of clinical counsellors.

Continued



Additional Resources

GET HELP

Employee and Family Assistance Program (EFAP)

Phone: 604 872 4929

24-hr Toll-Free Line: 1800 505 4929

Email: help@efap.ca
Website: www.efap.ca
Process of Contact:

EFAP is a confidential counselling service specialized to provide service to healthcare employees and families throughout BC. They have an "affiliate network" with counsellors anywhere clients are, and also offer telephone counselling. EFAP provides short term counselling, 4-6 sessions on average. You will have a brief intake with an intake counsellor, who will ask which health authority you work for to ensure eligibility.

BC-Wide Crisis Line

Phone: 604 872 3311

24-hr Toll-free Line: 1800 SUICIDE (784 2433)

Website: www.crisiscentrechat.ca

SAFER (Suicide Attempt Follow-up, Education and Research)

Phone: 604 875 4794

Hours of Operation: Mon - Fri, 8:30 a.m. - 4:30 p.m.

For Vancouver residents, provides counselling for individuals age 19 and over who have made a suicide attempt, are currently suicidal, or have suicidal ideation; also offers support and education for people who are concerned about the risk of suicide in a significant other or bereaved by a suicide death.





